

June 13, 2001

Dear Dr. Vardy:

I wanted to take this opportunity to THANK you for the tremendous work you did on my teeth over the past 13 months. Now that I have my braces off, I can smile freely and with confidence. I'm so proud of my new smile that I've taken to carrying around my "before and after" photo to show to friends!

I also wanted to thank you for your professionalism and encouragement during my orthodontic treatment. I shopped around before I met you, talking to 2-3 other orthodontists. Their care for and respect of patients was nowhere near what you have shown. It always impressed me, how you could switch gears in an instant; saying just the right thing to a nine-year-old, and in an instant, dealing with adult patients with courtesy and respect, and as a peer who is capable of understanding how the treatment works. It is a skill that all professionals (whether in medicine, law, or business) strive to master.

I will continue to send friends of mine your way - I hope you don't mind! :) As for my own teeth, I'm continuing to work on the flossing and tongue thrust - want to keep that smile intact!

Wishing you all the best - and please send my regards to your wonderful staff.

Best regards,

Jay Rathod.

P.S. My new info for your records:

